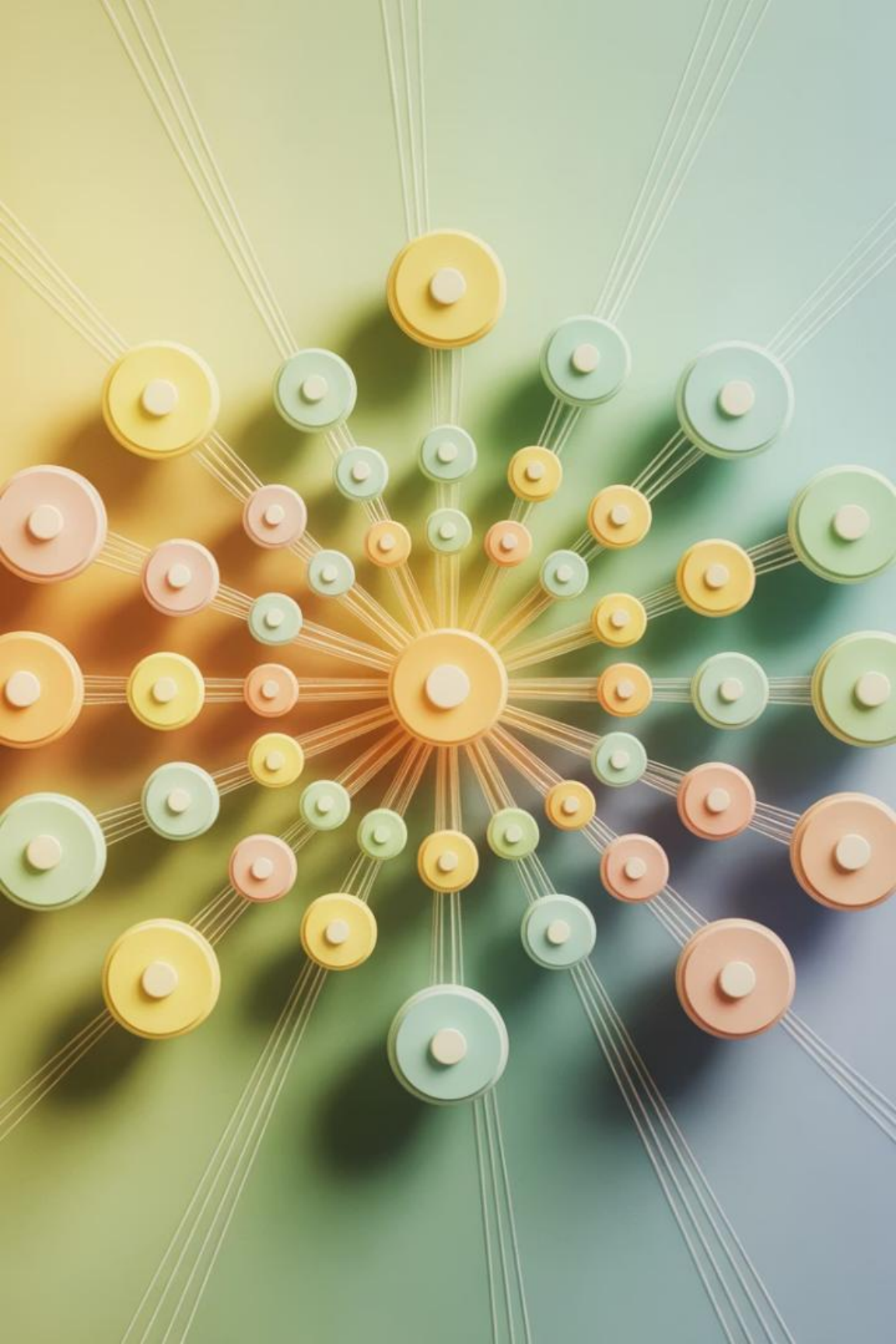




Perceived Quality of Social Services and Subjective Well-being

Is there a connection?

Our multi-level data analysis reveals interesting correlations between perceptions of service quality and well-being.

Lahat, L. Sharony, C. Van-Dam G., & Sharon, N. (2025). The Relationship Between Perceptions of Social Service Quality and Subjective Well-Being, *Social Policy & Administration*.

 <https://onlinelibrary.wiley.com/doi/10.1111/spol.13141>

Positive correlation

Increased X leads to increased Y

Explore data



Key Findings

Service quality perceptions affect subjective well-being.

1

Welfare Regime Matters

2

Service Type Matters

3

Education and childcare services have a significant impact on well-being.

Well-being and Perceptions Patterns

Lower Well-being

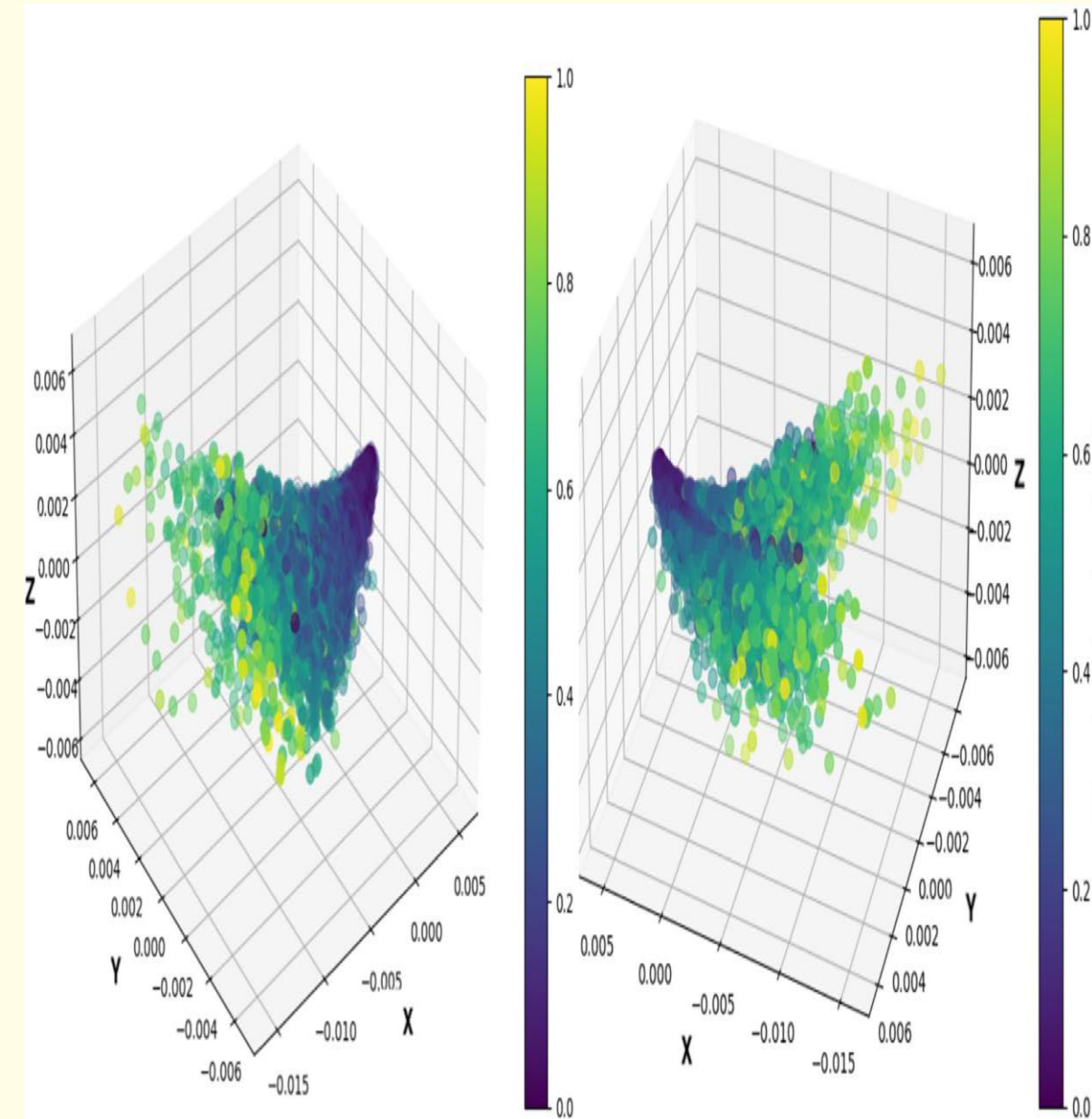
More homogeneous perceptions of service quality

Higher Well-being

More varied perceptions of service quality

Diffusion Maps

Revealed pattern consistency across demographics





Research Implications



Policy Development

Target childcare and education services first



Assessment Methods

Consider homogeneous/heterogeneous perceptions among different groups



Further Reading

Full paper available in open access

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